

RIPE NCC Survey 2013

RIPE NCC Services Working Group

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Background of RIPE NCC Surveys

- Conducted every 2 to 3 years since 2002
- Now planned for every two years
- Surveys are used to:
 - Gather member and community feedback on RIPE NCC activities
 - Shape the RIPE NCC's strategy for the coming years
- Surveys are always conducted by an independent third party to ensure anonymity

The Most Recent Survey

- The last Survey was conducted in 2011
- The Oxford Internet Institute report listed 52 key findings
- All findings were investigated and acted upon
- A detailed report on the actions taken was published in January 2013
<http://www.ripe.net/survey2011>

Preparing this Survey: Focus Groups

- Focus Group meetings are lead by independent consultants
- Allows us to gain membership and community feedback with regards to RIPE NCC services
- Their input allows us to better prepare the survey
- In some cases we have already acted on suggestions made by the Focus Groups
 - RACI (students), Govt./LEA invites, timely GM voting and Agenda, reporting on IG, IPv4 transfer web pages

Preparing this Survey: Focus Groups

- 13 Focus Group meetings in 13 cities throughout our service region with more than 70 participants
- 2013:
 - Amsterdam, Beirut, Belgrade, Brussels, Dubai, Dublin, Frankfurt, Kiev, Kuwait, London, Madrid, Moscow & Warsaw
- 2011:
 - Dubai, Frankfurt, London, Moscow, Prague, Milan & Stockholm

Preparing this Survey: Focus Groups

- We will aim to visit many different countries and cities during the next survey
- Participants are a range of active / outspoken members & other individuals and a selection of randomly chosen member representatives
- Thanks to our meeting venue hosts

Some Initial Focus Group Findings

- An accurate registry (remains core business)
- Involve members at early stages of service development
- Increase transparency
- Defend the community and RIR system
- Defend the open governance model

Some Initial Focus Group Findings

- Regional feedback
 - Middle East: Regional presence and support
 - Western Europe: More transparency and engagement
 - Russia/Ukraine: More regional outreach & further engagement with their governments
- We will include material from the Focus Groups in the final survey report

RIPE NCC Survey 2013

- The Survey is open to *everyone*
- While the prime interest is the RIPE NCC members, other interested parties (globally) are encouraged to participate
- Oxford Internet Institute will ensure anonymity

What to know more? Come speak to us!



Desiree Miloshevic



John Earls



Nick Hyrka



Fergal Cunningham



Paul Rendek



Serge Radovcic

Please Get Involved

- Survey will be launched this Friday 17 May 2013
- It will be open for 5 weeks
- It takes between 15 - 25 minutes to complete
- More than one individual from any interested organisation is welcome to complete the survey

Please Get Involved

- We will be offering prizes to those that need to be enticed
 - 5 x iPads
 - One per week
- Your feedback is crucial!
- www.ripe.net/survey2013

Questions?



Please Get Involved

www.ripe.net/survey2013