RIPE NCC Survey 2013

RIPE NCC Services Working Group

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Background of RIPE NCC Surveys

• Conducted every 2 to 3 years since 2002
• Now planned for every two years
• Surveys are used to:
  − Gather member and community feedback on RIPE NCC activities
  − Shape the RIPE NCC’s strategy for the coming years
• Surveys are always conducted by an independent third party to ensure anonymity
The Most Recent Survey

- The last Survey was conducted in 2011
- The Oxford Internet Institute report listed 52 key findings
- All findings were investigated and acted upon
- A detailed report on the actions taken was published in January 2013
  
  http://www.ripe.net/survey2011
Preparing this Survey: Focus Groups

• Focus Group meetings are lead by independent consultants
• Allows us to gain membership and community feedback with regards to RIPE NCC services
• Their input allows us to better prepare the survey
• In some cases we have already acted on suggestions made by the Focus Groups
  - RACI (students), Govt./LEA invites, timely GM voting and Agenda, reporting on IG, IPv4 transfer web pages
Preparing this Survey: Focus Groups

• 13 Focus Group meetings in 13 cities throughout our service region with more than 70 participants

• 2013:
  - Amsterdam, Beirut, Belgrade, Brussels, Dubai, Dublin, Frankfurt, Kiev, Kuwait, London, Madrid, Moscow & Warsaw

• 2011:
  - Dubai, Frankfurt, London, Moscow, Prague, Milan & Stockholm
Preparing this Survey: Focus Groups

• We will aim to visit many different countries and cities during the next survey
• Participants are a range of active / outspoken members & other individuals and a selection of randomly chosen member representatives
• Thanks to our meeting venue hosts
Some Initial Focus Group Findings

• An accurate registry (remains core business)
• Involve members at early stages of service development
• Increase transparency
• Defend the community and RIR system
• Defend the open governance model
Some Initial Focus Group Findings

• Regional feedback
  - Middle East: Regional presence and support
  - Western Europe: More transparency and engagement
  - Russia/Ukraine: More regional outreach & further engagement with their governments

• We will include material from the Focus Groups in the final survey report
RIPE NCC Survey 2013

- The Survey is open to everyone
- While the prime interest is the RIPE NCC members, other interested parties (globally) are encouraged to participate
- Oxford Internet Institute will ensure anonymity
What to know more? Come speak to us!

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John Earls
Nick Hyrka
Fergal Cunningham
Paul Rendek
Serge Radovcic
Please Get Involved

• Survey will be launched this Friday 17 May 2013
• It will be open for 5 weeks
• It takes between 15 - 25 minutes to complete
• More than one individual from any interested organisation is welcome to complete the survey
Please Get Involved

- We will be offering prizes to those that need to be enticed
  - 5 x iPads
  - One per week
- Your feedback is crucial!
- www.ripe.net/survey2013
Questions?
Please Get Involved

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