

RIPE NCC Update

RIPE NCC Services WG

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2012 - Some Achievements

- 2012 Annual Report is published
- Some highlights:
 - RIPE NCC celebrated its 20th anniversary
 - Reached the last /8 of IPv4 address space
 - IPv6 allocation take up milestone (> 50% of members)
 - Defended our community at WTSA, WCIT, IGFs

9,200 RIPE NCC Members from 76 Countries

- Steady growth
- Increased diversity
- All members must feel included
- Preserve open bottom-up, self-regulation
- Promote the RIPE Policy Development Process
- Challenge: keeping all members engaged with PDP

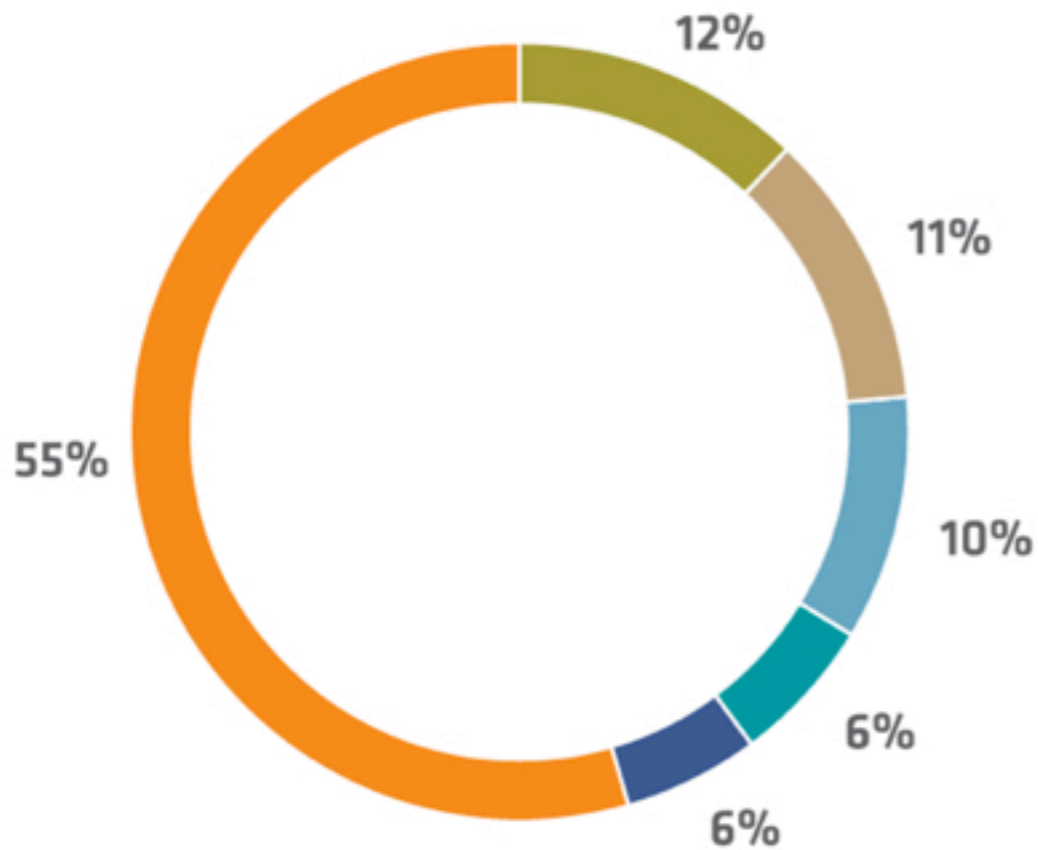


Adapting to Members' Needs

- A range of new players:
 - Who may have less time to interact with the RIPE NCC
- Evolving industry landscape
 - Increased membership engagement is necessary to understand these evolving needs
- We are adapting our services
 - New ways of communicating and interacting with our membership

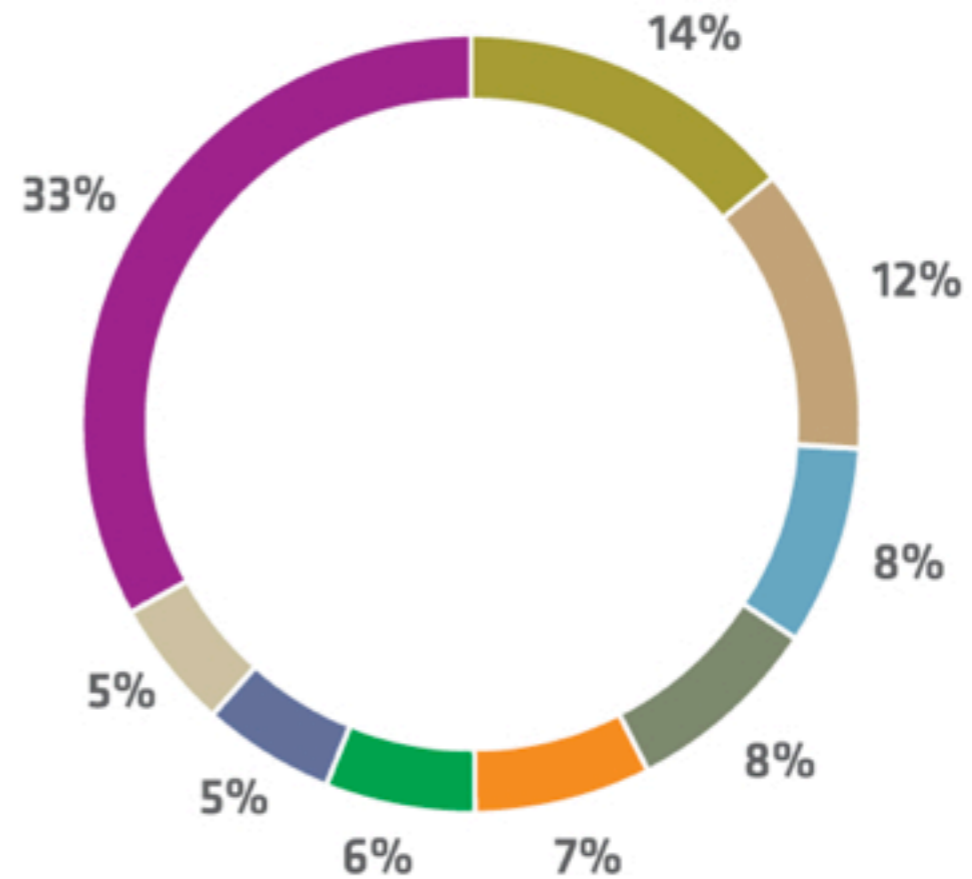
RIPE NCC Membership 2012

Total Membership by Country



- Russia
- UK
- Germany
- Italy
- France
- Other

New Membership by Country



- UK
- Germany
- France
- Netherlands
- Russia
- Spain
- Italy
- Switzerland
- Other

Regional Outreach

- Membership growth and diversification
- We must engage with our **entire** membership across our service region
- Differing needs and issues, different stages of development across regions
- Developing our strategy to meet these needs
 - Increased regional presence

Internet Governance

- Increased interest in Internet governance
- We ensure that membership and RIPE community perspectives are heard
 - Insisting on principles of open, multi-stakeholder participation
 - Promoting the RIPE NCC as a transparent, open and trusted authority
 - Our technical community has influence on the future of Internet governance

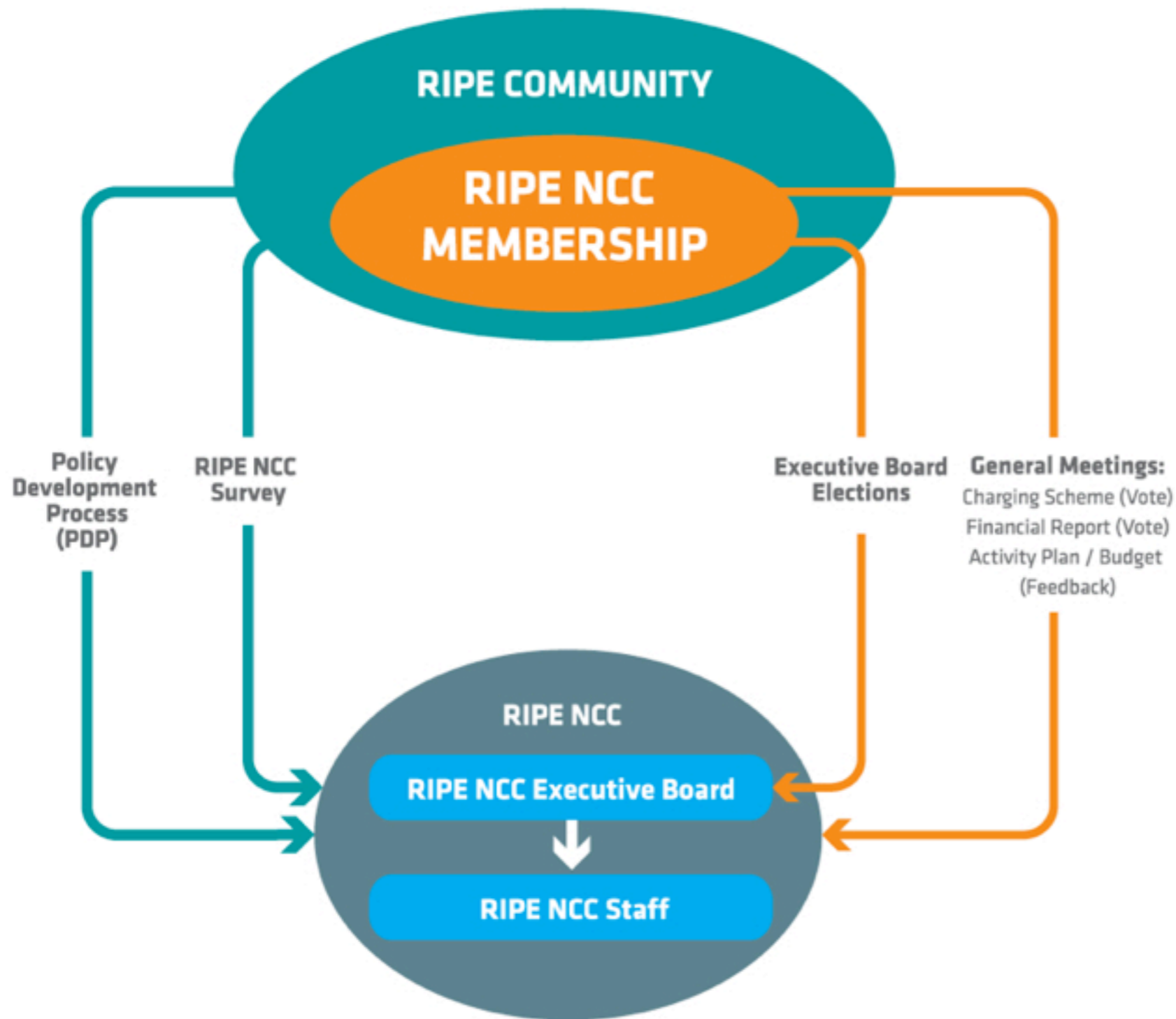
Areas of Improvement

- Some members are unhappy with certain actions:
 - Legacy space holders
 - PI End Users and Resource Certification (RPKI)
 - RIPE Database Proxy Service
 - Winding down of TTM service
 - Initiating projects and activities
- We've started to make changes
 - Attaching communication plan to each activity
 - Increased transparency on all stages of planning

Areas of Improvement

- We went ahead with many of these plans with full enthusiasm and in good faith
- Some trust has been lost and we need to fix this!
- Your trust is the foundation of the association
- We want all members to be included, participate and engage with the RIPE NCC
 - This will result in excellence in service provision

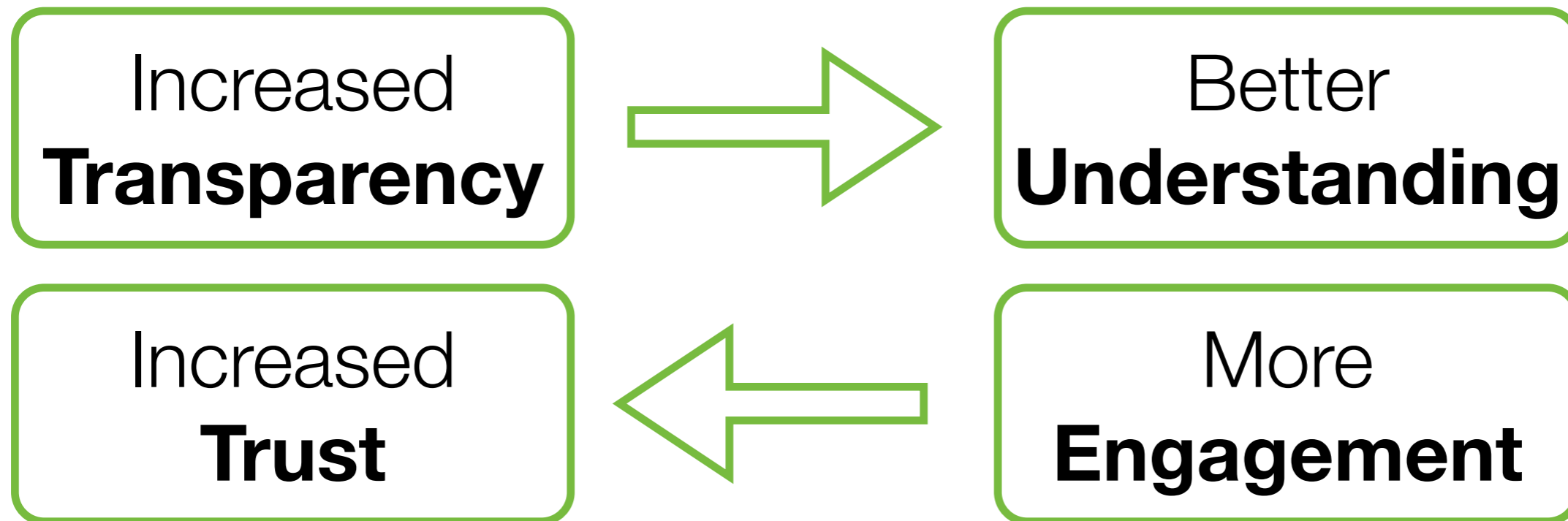
Many Ways to Give Input



- Plus:
 - Mailing Lists
 - RIPE NCC Roadmap
 - Social media channels
 - Face-to-face

Areas of improvement

- Working on having a company-wide plan and mindset in place to avoid such incidents in future
- We will strive to engage much earlier and more often with our members and the community



The Year to Come

- Increased registry accuracy
- Measurements
- Internet Governance
- Regional outreach / presence
- Replacing and improving internal systems
- Increase transparency / engagement for all of our activities and services

Questions?

