2012 - Some Achievements

• 2012 Annual Report is published

• Some highlights:
  - RIPE NCC celebrated its 20th anniversary
  - Reached the last /8 of IPv4 address space
  - IPv6 allocation take up milestone (> 50% of members)
  - Defended our community at WTSA, WCIT, IGFs
9,200 RIPE NCC Members from 76 Countries

- Steady growth
- Increased diversity
- All members must feel included
- Preserve open bottom-up, self-regulation
- Promote the RIPE Policy Development Process
- Challenge: keeping all members engaged with PDP
Adapting to Members’ Needs

• A range of new players:
  – Who may have less time to interact with the RIPE NCC

• Evolving industry landscape
  – Increased membership engagement is necessary to understand these evolving needs

• We are adapting our services
  – New ways of communicating and interacting with our membership
RIPE NCC Membership 2012

Total Membership by Country

- **Russia**: 55%
- **UK**: 12%
- **Germany**: 10%
- **Other**: 11%

New Membership by Country

- **UK**: 33%
- **Germany**: 8%
- **France**: 6%
- **Italy**: 5%
- **Spain**: 7%
- **Russia**: 14%
- **Netherlands**: 12%
- **Switzerland**: 8%
- **Other**: 5%
Regional Outreach

• Membership growth and diversification

• We must engage with our *entire* membership across our service region

• Differing needs and issues, different stages of development across regions

• Developing our strategy to meet these needs
  - Increased regional presence
Internet Governance

• Increased interest in Internet governance

• We ensure that membership and RIPE community perspectives are heard
  - Insisting on principles of open, multi-stakeholder participation
  - Promoting the RIPE NCC as a transparent, open and trusted authority
  - Our technical community has influence on the future of Internet governance
Areas of Improvement

• Some members are unhappy with certain actions:
  - Legacy space holders
  - PI End Users and Resource Certification (RPKI)
  - RIPE Database Proxy Service
  - Winding down of TTM service
  - Initiating projects and activities

• We’ve started to make changes
  - Attaching communication plan to each activity
  - Increased transparency on all stages of planning
Areas of Improvement

• We went ahead with many of these plans with full enthusiasm and in good faith
• Some trust has been lost and we need to fix this!
• Your trust is the foundation of the association
• We want all members to be included, participate and engage with the RIPE NCC
  – This will result in excellence in service provision
Many Ways to Give Input

- Mailing Lists
- RIPE NCC Roadmap
- Social media channels
- Face-to-face
Areas of improvement

• Working on having a company-wide plan and mindset in place to avoid such incidents in future
• We will strive to engage much earlier and more often with our members and the community

- Increased Transparency
- Increased Trust
- Better Understanding
- More Engagement
The Year to Come

• Increased registry accuracy
• Measurements
• Internet Governance
• Regional outreach / presence
• Replacing and improving internal systems
• Increase transparency / engagement for all of our activities and services
Questions?